

# Case Study: Patient Portal Benefits Evaluation Plan

eHealth BE Workshop  
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29-May-2011

# Agenda

- What is myhealth.alberta.ca ?
- Clinical Maturation Model
- Integrating BE with an evolving release schedule
- Overview of the BE plan for myhealth.alberta.ca phase 2

[myhealth.alberta.ca](http://myhealth.alberta.ca)

# myhealth.alberta.ca

## Phase I

- Phase I is a knowledge portal
  - health information for patients
  - service directories for albertans
  - health alerts
  - interactive tools



Health A-Z

Healthy Living

Tests & Treatments

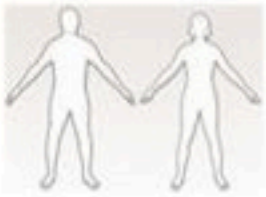
Medications

Find Health Care

Health Alerts

Email this Page | Print this Page | a A

**SYMPTOM CHECKER**



SHOW MORE +

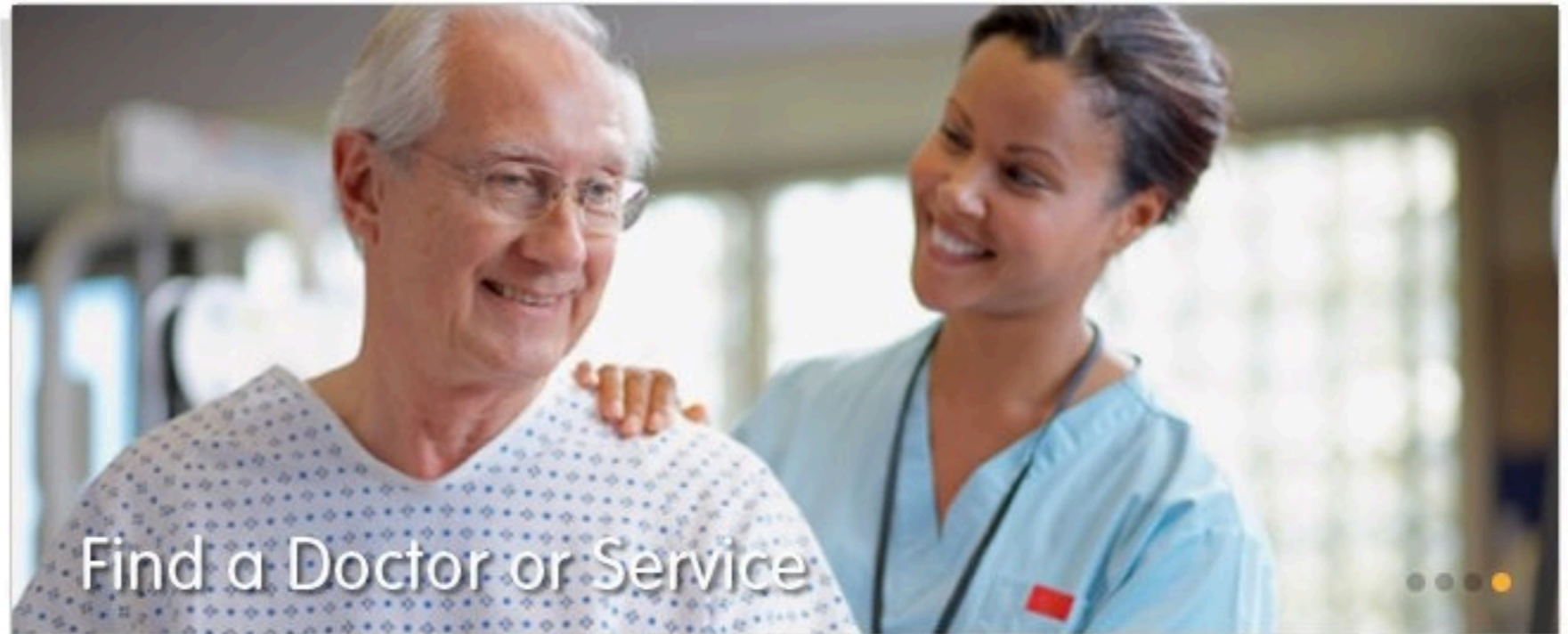
**FIRST AID**

- > [Rescue Breathing and CPR](#)
- > [Cuts](#)
- > [Burns](#)
- > [Choking](#)

SHOW MORE +

**IS IT AN EMERGENCY?**

If you, or somebody in your care, have chest pains, difficulty breathing, or severe bleeding, it could be life-threatening. Call 911 or the local emergency number immediately.



# Find a Doctor or Service

## YOUR HEALTH MATTERS

### Timely Health Topics



- > [Find a Doctor](#)
- > [Find a Pharmacy](#)
- > [Allergies: Avoiding outdoor triggers](#)
- > [Allergies to Insect Stings](#)
- > [Migraine Headaches](#)
- > [Shin Splints](#)
- > [Heart Attack](#)

### Health Tools



- > [Are you at risk for a heart attack?](#)
- > [Are you at risk for osteoporosis?](#)
- > [Are you ready to quit smoking?](#)
- > [From Embryo to Baby in 9 Months](#)

### Health Alerts



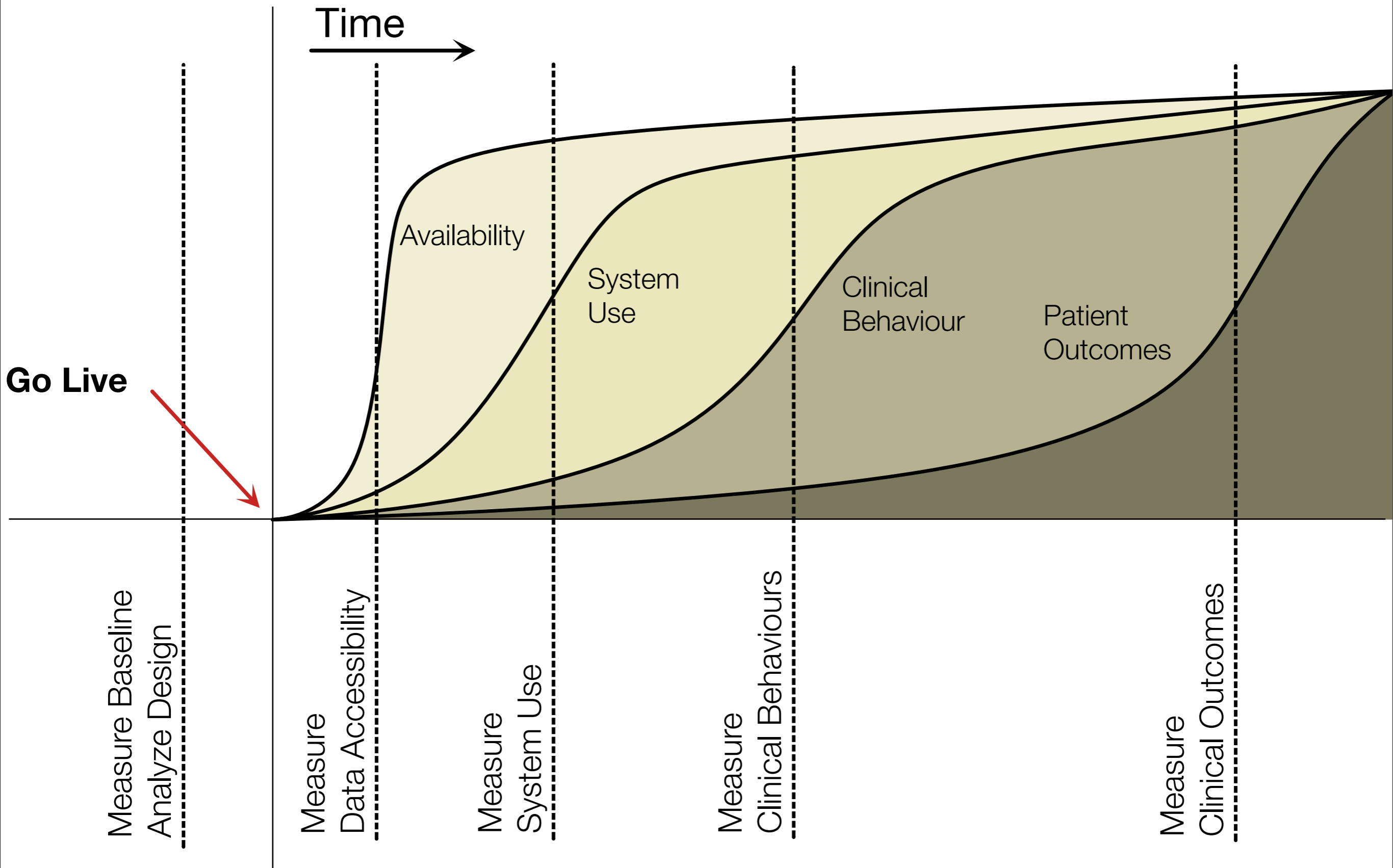
- > [Air quality advisory in effect for northern Alberta](#)
- > [Air Quality Advisory in effect for Town of Peace River and surrounding areas, and Slave Lake-area](#)
- > [It's time to take ATV safety seriously](#)

# myhealth.alberta.ca

## Phase 2

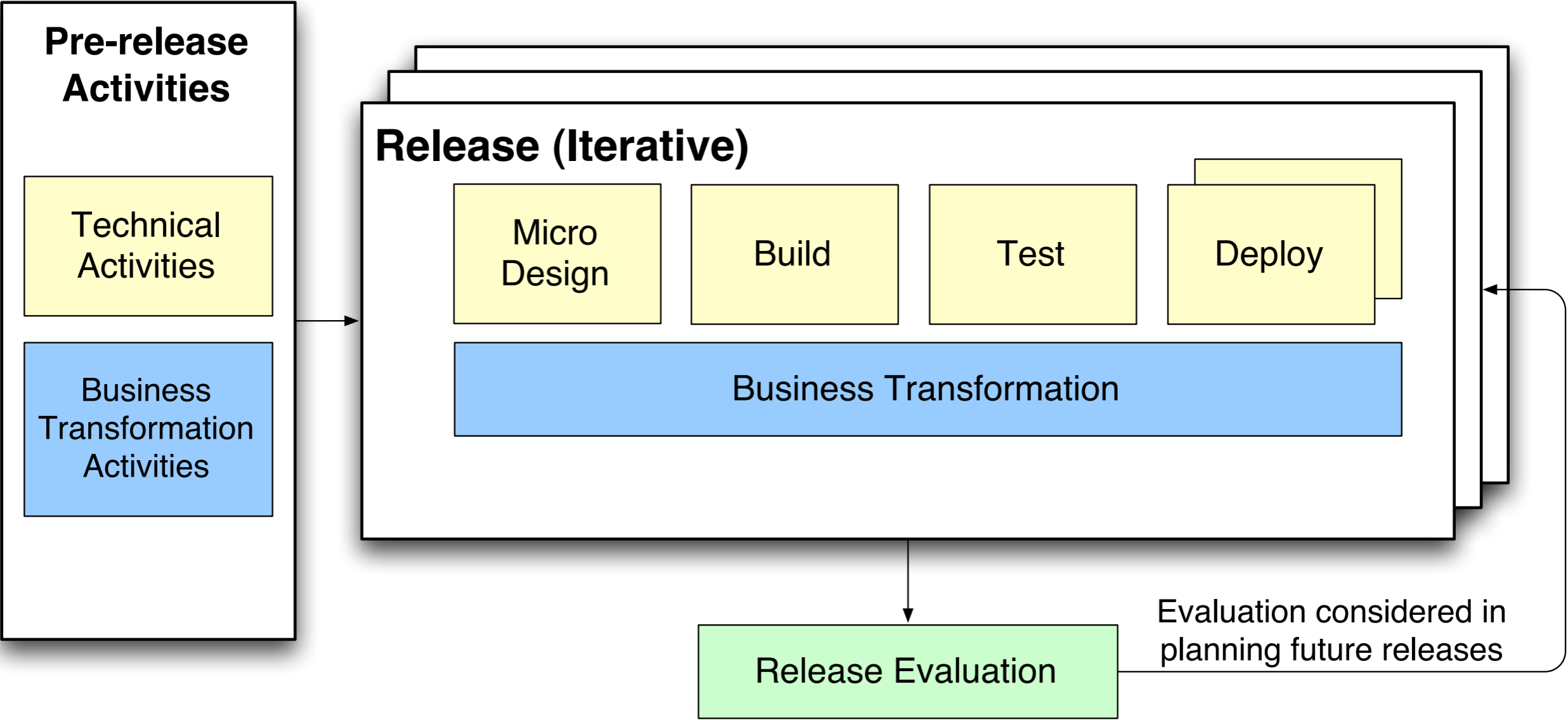
- Includes Personal Health Record features
- will require secure and accurate authentication

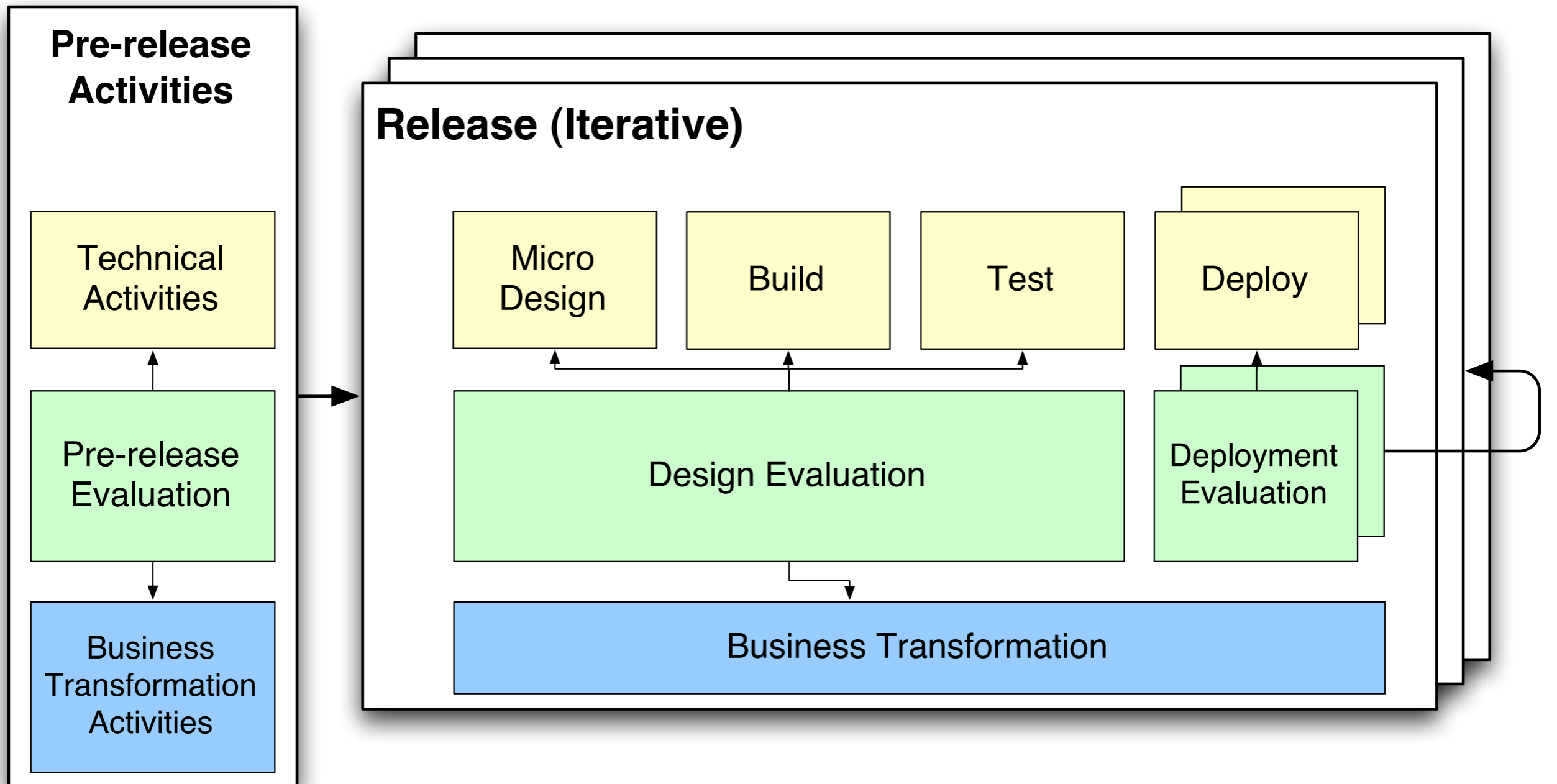
# Clinical Adoption Maturation Model





# Integrating BE within the Lifecycle.

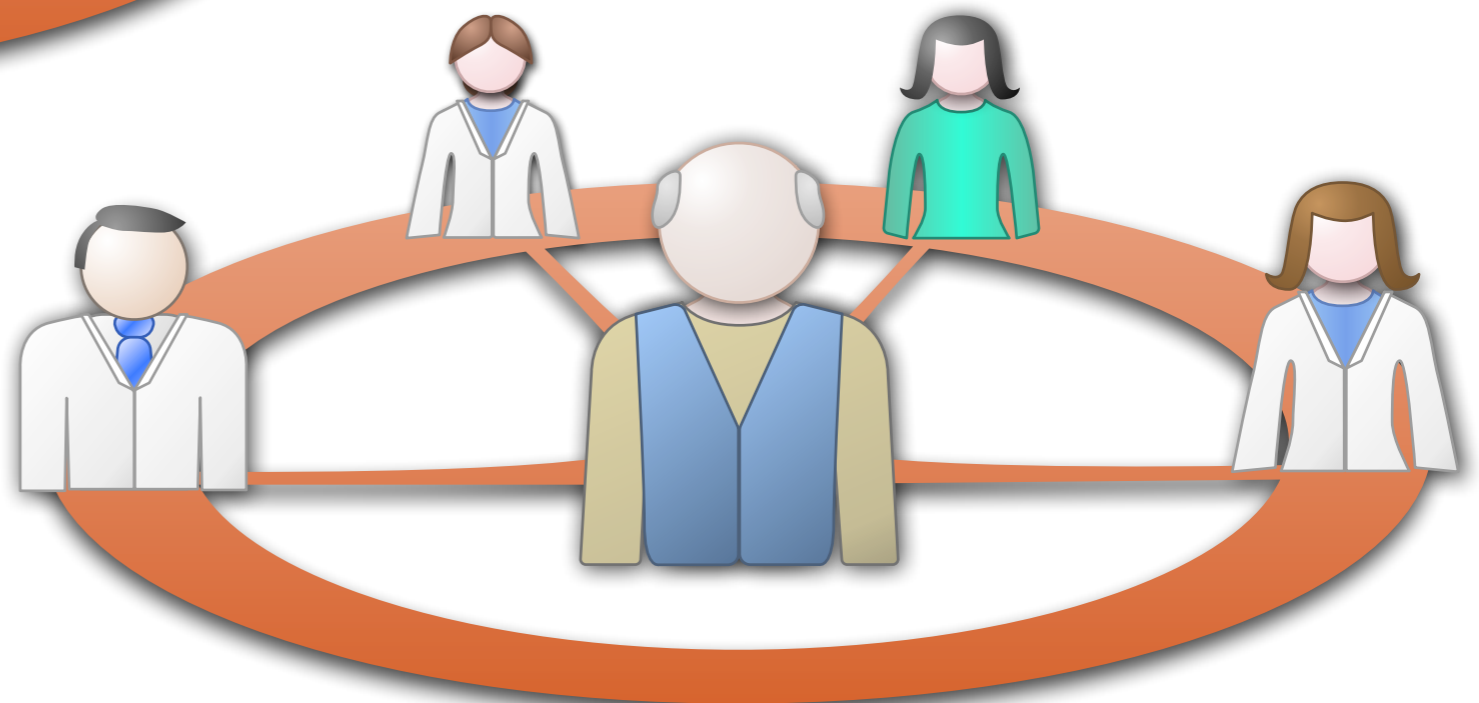
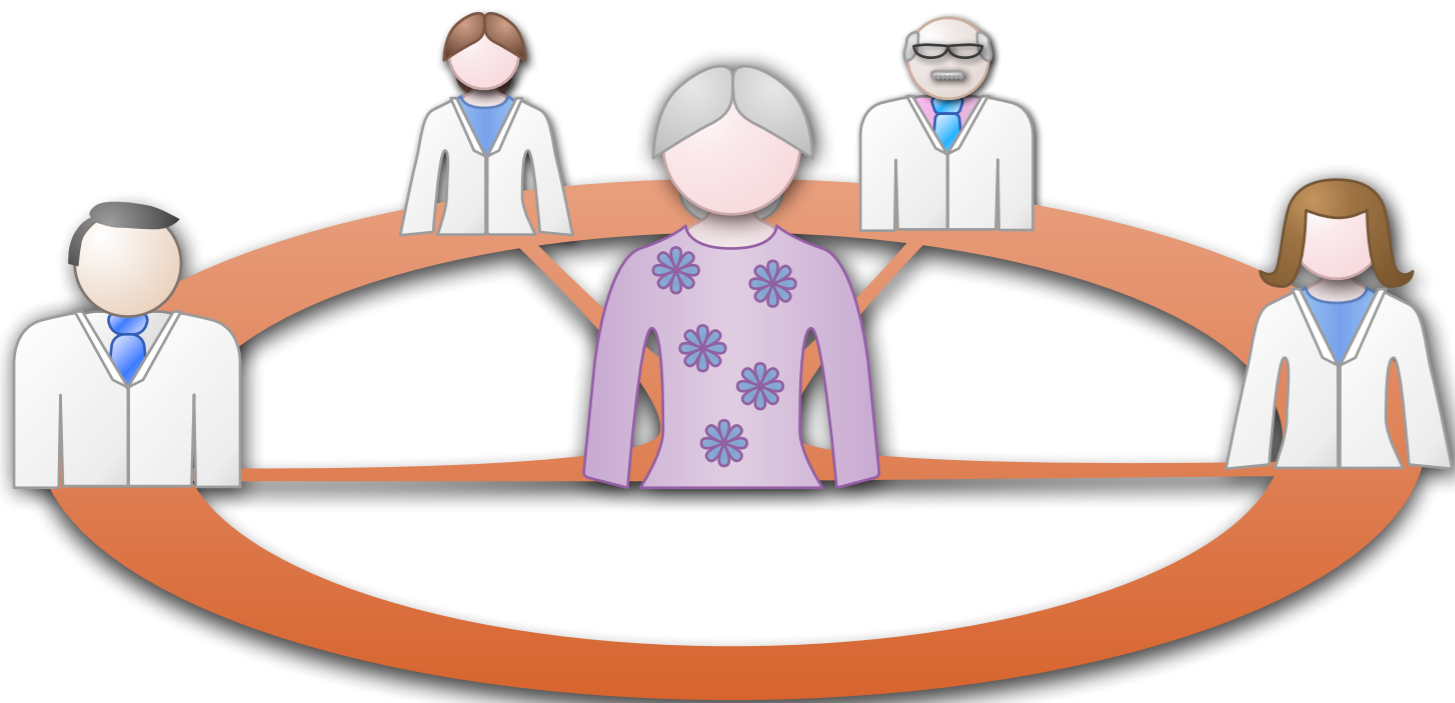




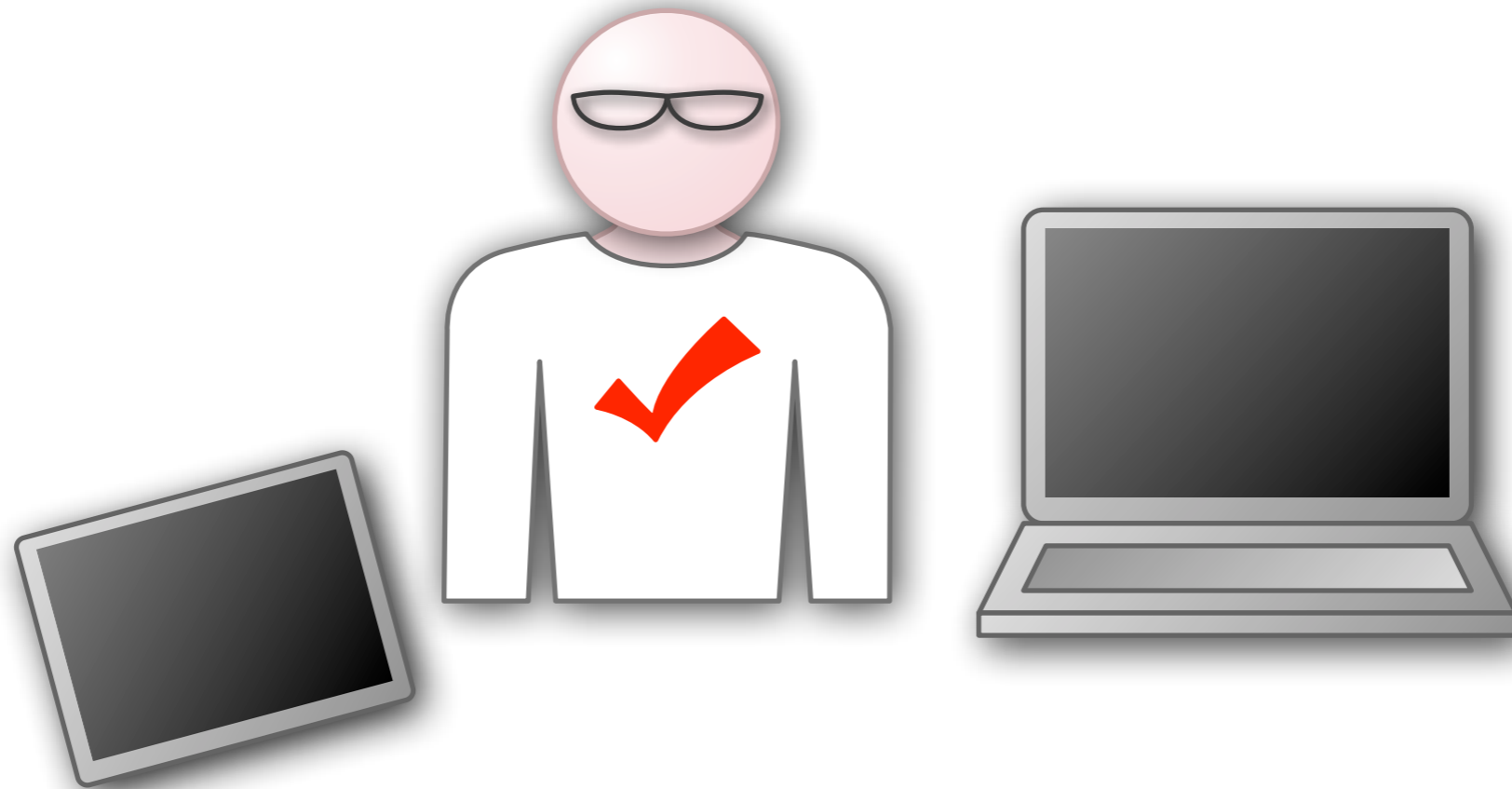
This kind of integration  
of BE *requires* flexibility  
and communication.

# Overview of the Phase 2 BE Plan

# Pre-release BE: Updated Circle of Care Models



# Design BE: Usability Inspection



# Deployment BE

- General Albertan Phone Survey
- HealthLink Phone Survey
- PHP Analytics / Surveys
- Early Provider Adopter Observations



Any Questions?

Thank you