Case Study: Patient Portal Benefits Evaluation Plan

eHealth BE Workshop
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Agenda

• What is myhealth.alberta.ca?
• Clinical Maturation Model
• Integrating BE with an evolving release schedule
• Overview of the BE plan for myhealth.alberta.ca phase 2
myhealth.alberta.ca
myhealth.alberta.ca

Phase 1

- Phase 1 is a knowledge portal
  - health information for patients
  - service directories for Albertans
  - health alerts
  - interactive tools
myhealth.alberta.ca
Phase 2

- Includes Personal Health Record features
- will require secure and accurate authentication
Clinical Adoption
Maturation Model
Integrating BE within the Lifecycle.
Pre-release Activities

- Technical Activities
- Business Transformation Activities

Release (Iterative)

- Micro Design
- Build
- Test
- Deploy

Business Transformation

Release Evaluation

Evaluation considered in planning future releases
Release (Iterative)

Pre-release Activities

- Technical Activities
- Pre-release Evaluation
- Business Transformation Activities

Release Process:

- Micro Design
- Build
- Test
- Deploy

Business Transformation Activities:

- Design Evaluation
- Deployment Evaluation

Business Transformation
This kind of integration of BE requires flexibility and communication.
Overview of the Phase 2 BE Plan
Pre-release BE:
Updated Circle of Care Models
Design BE:
Usability Inspection
Deployment BE

- General Albertan Phone Survey
- HealthLink Phone Survey
- PHP Analytics / Surveys
- Early Provider Adopter Observations
Any Questions?
Thank you