

# ePrescribing Workflow Survey

## Instructions

This survey contains a series of multiple-choice questions corresponding to the 5-stages of ePrescribing.

- 1) For each question, select the choice that best describes the current situation or method used in the office.
- 2) If a response is in between two choices, circle both and assign a value in the middle (e.g. 2.5). Comment on the discrepancy between the stages.
- 3) Add any comments in the space provided under each question. Please flag any responses that require review and document in the comments section where the answer does not fit a known category.
- 4) Record responses in the “ePrescribing Workflow Analysis Data Sheet”.

## Overall Prescribing Workflow

MD: Please describe how you currently prescribe medications....

MOA: Please describe how your office currently managing prescriptions...

DRAW WORKFLOW



## Prescriber

1. When you are prescribing, how do you review the following relevant patient-specific clinical factors?

Item	0	1	2	3	4	5
	I manually search the paper chart or ask the patient.	My electronic system displays <u>none or only some</u> information OR not at the time of prescribing.	My EMR passively displays <u>most</u> information at the time of prescribing.	My EMR passively displays <u>all</u> information at the time of prescribing.	My EMR <u>actively evaluates</u> information to assist in decision making.	My EMR accesses external resource to further facilitate real-time decision support.
Demographics (e.g. age, gender, weight, race)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pregnancy / Breast-feeding Status	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Allergies & Intolerances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Current & Past Medications (discontinued)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Current & Past Medical Conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Metabolic Status & Lab Results (e.g. GFR, lipid status, culture results)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clinical Metrics (BP, peak flow, ejection fraction)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Psychiatric History, Mental Capacity & Medication Compliance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

2. When you are prescribing, how do you review the following relevant patient-specific non-clinical factors?

	0	1	2	3	4	5
<b>Item</b>	I manually search the paper chart or ask the patient.	My electronic system displays <u>none or only some</u> information OR not at the time of prescribing.	My EMR passively displays <u>most</u> information at the time of prescribing.	My EMR passively displays <u>all</u> information at the time of prescribing.	My EMR <u>actively evaluates</u> information to assist in decision making.	My EMR accesses external resource to further facilitate real-time decision support.
Financial Status	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Insurer Coverage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Patient Preferences	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

3. When you are prescribing, how do you review the following relevant medication-specific factors for medication options?

	0	1	2	3	4	5
<b>Item</b>	I manually search the paper chart or ask the patient.	My electronic system displays <u>none or only some</u> information OR not at the time of prescribing. May use stand-alone system.	My EMR passively displays <u>most</u> information at the time of prescribing.	My EMR passively displays <u>all</u> information at the time of prescribing.	My EMR <u>actively evaluates</u> information to assist in decision making.	My EMR accesses external resource to further facilitate real-time decision support.
Allergy Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contraindications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warnings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Precautions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use in special populations (e.g.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

pregnancy, children, elderly)						
Drug Interactions	<input type="checkbox"/>					
Adverse Reactions	<input type="checkbox"/>					
Pharmacokinetics	<input type="checkbox"/>					
Dosage Selection	<input type="checkbox"/>					
Overdose Risks	<input type="checkbox"/>					
Discontinuation Risks	<input type="checkbox"/>					
Cost	<input type="checkbox"/>					

Comments:

4. Having considered the patient-specific factors, and medication-specific factors, how do you rank the available therapeutic options for treating a condition, and then select a drug?

<input type="checkbox"/>	I evaluate options manually.	0
<input type="checkbox"/>	I use my electronic system, but it cannot display a list of treatment options for a given diagnosis.	1
<input type="checkbox"/>	I use my EMR which displays a list of medication options if I enter a diagnosis or drug class. The EMR does not help me choose one.	2
<input type="checkbox"/>	I use my EMR which includes <u>some</u> patient and medication-related factors when displaying a list of drug options.	3
<input type="checkbox"/>	I use my EMR which <u>actively evaluates</u> patient-specific and drug-specific factors and presents a ranked list of drug options.	4
<input type="checkbox"/>	I use my EMR which includes all of stage 4 functionality, and integrates information with external EHR systems.	5

Comments:

5. Having decided to prescribe a medication, how do you document it in your patient's medical record?

<input type="checkbox"/>	I write a note in the patient's paper chart, or include a copy of the faxed prescription request.	0
<input type="checkbox"/>	I write a free-text note in my electronic system each time that I write a prescription, and scan in faxed prescription requests.	1
<input type="checkbox"/>	I write the medication in my EMR (free text), which also allows me to use an existing medication entry.	2
<input type="checkbox"/>	I document prescriptions in structured fields in my EMR.	3
<input type="checkbox"/>		4

<input type="checkbox"/>	External regional data repositories are automatically updated with the newest medication information.	5
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Comments:

6. Having decided to prescribe a medication, how do you transmit it to a pharmacy?

<input type="checkbox"/>	I write my prescriptions by hand, and give it to the patient. I also use fax and telephone.	0
<input type="checkbox"/>	Even though I record prescription information in my electronic system, prescriptions still need to be written by hand.	1
<input type="checkbox"/>	I use my EMR to print prescriptions, but I still sign them manually and give to the patient.	2
<input type="checkbox"/>		3
<input type="checkbox"/>		4
<input type="checkbox"/>	I send prescriptions digitally to a regional data centre, so that patients can pick up their prescription at any pharmacy.	5

Comments:

7. Having written a prescription, there is often the need to initiate related activities. How do you do the following?

**a. Initiate Monitoring Investigations (e.g. baseline lab and follow-up testing)**

<input type="checkbox"/>	I use my judgment and experience to decide.	0
<input type="checkbox"/>	My electronic system displays none or only some of this information, OR does not display the information at the time of prescribing.	1
<input type="checkbox"/>	My EMR passively displays most of the appropriate monitoring advice at the time of prescribing.	2
<input type="checkbox"/>	My EMR passively suggests comprehensive monitoring advice at the time of prescribing.	3
<input type="checkbox"/>	My EMR actively recommends appropriate baseline and monitoring investigations, generates requisitions and automated reminders.	4
<input type="checkbox"/>	My EMR includes all of stage 4 functionality, and integrates information with external EHR systems.	5

Comments:

**b. Flag for Refill**

<input type="checkbox"/>	I manually flag in the paper chart.	0
<input type="checkbox"/>		1
<input type="checkbox"/>	I write a note in my EMR about this, but the note is just <u>passively</u> displayed when the chart is viewed.	2

<input type="checkbox"/>	I use my EMR to create timed reminders for renewals.	3
<input type="checkbox"/>	My EMR <u>actively</u> generates automated refill reminders.	4
<input type="checkbox"/>	My EMR integrates information with external EHR systems. If a prescription is refilled elsewhere, the EMR adjusts the refill reminder date.	5

Comments:

**c. Request Insurer Coverage (by third-party)**

<input type="checkbox"/>	I either phone or complete a paper form and then mail or fax it.	0
<input type="checkbox"/>	I complete some forms electronically, but then mail or fax them.	1
<input type="checkbox"/>	My EMR prints the forms, but the information is not stored in the EMR unless it is scanned in. I still need to mail or fax the form.	2
<input type="checkbox"/>	I complete the forms from within the EMR, and the EMR saves it. I still need to mail or fax the form.	3
<input type="checkbox"/>	My EMR does real-time coverage checking. Approval/rejection result is received directly to the EMR.	4
<input type="checkbox"/>	The coverage process is integrated with a jurisdictional (province / region) ePrescribing system.	5

Comments:

**d. Reconcile Insurer Response (with initial request)**

<input type="checkbox"/>	I send a coverage request to an insurer and they fax or mail a response.	0
<input type="checkbox"/>	I scan the insurer response into my electronic system.	1
<input type="checkbox"/>	I scan the insurer response into my EMR.	2
<input type="checkbox"/>	I scan the insurer's written response into my EMR and link it to the original request.	3
<input type="checkbox"/>	The insurer's approval/rejection result is received directly by my EMR, and automatically linked to the original request. It also reconciles coverage by multiple insurers.	4
<input type="checkbox"/>	The coverage process is integrated with a jurisdictional (province / region) ePrescribing system.	5

Comments:

**e. Submit Special Authority Requests**

<input type="checkbox"/>	I complete a paper form which is faxed and then filed in the patient's chart.	0
<input type="checkbox"/>	I complete the form (either on paper or online) and then scan and store it electronically.	1
<input type="checkbox"/>	I complete the form (either on paper or online) and then scan and store it in the EMR.	2

<input type="checkbox"/>	I complete a single form template that is available in the EMR and fax it.	3
<input type="checkbox"/>	There are several form templates in the EMR, They are specific to each medication and the EMR presents only the one that is needed (context aware to the medication and patient). I complete the form and fax it.	4
<input type="checkbox"/>	The entire Special Authority process is linked within the EMR as part of a province wide ePrescribe system where application, approval, and subsequent prescription are done electronically.	5

Comments:

**f. Broadcast Warnings (to pharmacies/clinicians)**

<input type="checkbox"/>	I use a telephone/fax-based “fan-out” protocol in the community.	0
<input type="checkbox"/>	I document concerns in free text in my electronic system. Colleagues with access to the system can view the warnings when they access the chart.	1
<input type="checkbox"/>	My EMR has a field dedicated to this function. Colleagues with access to the EMR can view the warnings when they access the chart.	2
<input type="checkbox"/>	I write a reminder note associated with the specific medication of concern in my EMR. Colleagues with access to the EMR can view the warnings when they access the chart.	3
<input type="checkbox"/>	My EMR broadcasts a “fan-out” warning to pharmacies and other selected care providers.	4
<input type="checkbox"/>	My EMR integrates with a regional prescription broadcast system and can both broadcast and receive alerts. My EMR actively alerts me if a patient seeks to refill the prescription of concern via another provider.	5

Comments:

8. After generating a prescription, there is a need for ongoing monitoring of prescription-related issues over both the short-term and long-term. How do you do the following?

**a. Revise Prescription (How do you maintain contact with the patient/pharmacy to revise the prescription?)**

<input type="checkbox"/>	There is no or minimal provision for recording information about a patient’s preferred pharmacy.	0
<input type="checkbox"/>	My electronic system records basic patient contact information. There is no or minimal provision for recording information about a patient’s preferred pharmacy.	1
<input type="checkbox"/>	My EMR records most patient contact information. Most information about a patient’s preferred pharmacies is recorded.	2
<input type="checkbox"/>	My EMR records comprehensive patient contact information including e-mail addresses and phone numbers. Comprehensive information about a patient’s preferred pharmacies is recorded.	3
<input type="checkbox"/>	I use my EMR to send a notification to each of the patient’s preferred pharmacies about the need for a prescription modification.	4
<input type="checkbox"/>	My EMR integrates with a regional pharmacy system, allowing requests for prescription modifications to be accessible by all pharmacies.	5

Comments:

**b. Identify Unfilled Prescriptions**

<input type="checkbox"/>	I am not usually aware if a prescription is unfilled unless the patient tells me.	0
<input type="checkbox"/>	I use my electronic system but this feature is not present.	1
<input type="checkbox"/>	I use my EMR to write a reminder note to ask about this, but the note is just <u>passively</u> displayed when the chart is viewed.	2
<input type="checkbox"/>		3
<input type="checkbox"/>	My EMR obtains dispensing information from pharmacies to reconcile prescriptions.	4
<input type="checkbox"/>	My EMR integrates with a pharmacy system that notifies when a prescription is filled. My EMR generates a warning for unfilled prescriptions.	5

Comments:

**c. Identify Delayed Refills**

<input type="checkbox"/>	I am not usually aware unless the patient is asked.	0
<input type="checkbox"/>		1
<input type="checkbox"/>	I use my EMR to write a reminder note, but the note is just <u>passively</u> displayed when the chart is viewed.	2
<input type="checkbox"/>	I use my EMR to create timed reminders for renewals.	3
<input type="checkbox"/>	My EMR actively generates automated refill reminders.	4
<input type="checkbox"/>	My EMR integrates with a regional pharmacy system, and notifies when refills occur.	5

Comments:

**d. Identify Patients Affected by a Drug Recall**

<input type="checkbox"/>	I manually review the patient chart, or notify patients during encounters.	0
<input type="checkbox"/>	I use my electronic system to identify some patients, based on a free-text search for the drug.	1
<input type="checkbox"/>	I use my EMR to identify most patients, based on free-text or structured searching of the medication list.	2
<input type="checkbox"/>	I use my EMR to identify all patients using a given drug, by brand or generic name.	3
<input type="checkbox"/>	I use my EMR to identify all patients who are, or have previously used a given drug, by brand or generic name.	4
<input type="checkbox"/>	My EMR receives recall notices automatically, and does ongoing active surveillance and notifies if a patient is at risk.	5

Comments:

**e. Identify Need for Prescription Modification**

<input type="checkbox"/>	I do this manually.	0
<input type="checkbox"/>	During a patient encounter, my electronic system displays a patient summary sheet. Identification of the need for medication modification is manual.	1
<input type="checkbox"/>	During a patient encounter, EMR displays a patient summary sheet. Identification of the need for medication modification is manual.	2
<input type="checkbox"/>	During a patient encounter, my EMR generates some basic suggestions for medication modifications if clinical information changes. (E.g. patient becomes pregnant).	3
<input type="checkbox"/>	My EMR actively and regularly monitors patient clinical information and incoming results, and automatically suggests medication modifications.	4
<input type="checkbox"/>	My EMR accesses external resources to further enhance automated decision support re medications.	5

Comments:

## Patient

9. Having generated a prescription, how does a patient have an opportunity to review it and contact you if they have questions or concerns about the prescription?

<input type="checkbox"/>	I write my prescriptions by hand, and give it to the patient. Patients can telephone me if they have questions about a prescription.	0
<input type="checkbox"/>	I have an electronic system that prints out prescriptions that I give to my patients. Patients can telephone me if they have questions about a prescription.	1
<input type="checkbox"/>	I have an EMR that prints out prescriptions that I give to my patients. Patients can telephone or email me if they have questions about a prescription.	2
<input type="checkbox"/>		3
<input type="checkbox"/>	I digitally send and sign prescriptions, and print a copy if the patient wants one.	4
<input type="checkbox"/>	I send prescriptions digitally, and also send a digital copy to the patient for their review.	5

Comments:

## Dispenser

10. If you dispense medication samples to a patient, how do you check the following?

	0	1	2	3	4	5
<b>Item</b>	I check manually.				EMR accepts scan of the sample information (for example, bar-code, RFID) and generates a warning.	Same as stage 4 but also does real-time checking for recalls.
Prescription Validity (e.g. correct patient, authorization, date)	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>
Medication-Specific Factors (e.g. contraindications, allergy, dose, etc.)	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>
Availability/Substitution	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>

Comments:

11. Having dispensed medication samples, how do you document having dispensed the samples, including dose, quantity, lot number, and expiry date?

<input type="checkbox"/>	I write a note in the patient's chart.	0
<input type="checkbox"/>	I have an electronic system, and document this information in free-text.	1
<input type="checkbox"/>	I have an EMR, and document <u>some</u> of this information in structured fields.	2
<input type="checkbox"/>	I have an EMR, and document <u>all</u> of this information in structured fields.	3
<input type="checkbox"/>	I scan sample information directly into structured fields in my EMR, using for example, bar-code, RFID.	4
<input type="checkbox"/>	My EMR does as in stage 4 and automatically requests re-stocking when a sample supply is low.	5

Comments:

12. After a medication has been dispensed, how do you review the medication with the patient?

<input type="checkbox"/>	I manually review the medication.	0
<input type="checkbox"/>	My electronic system displays none or only some of this information or I use a stand-alone electronic resource is used to provide information.	1
<input type="checkbox"/>	My EMR prints <u>some</u> of this information.	2
<input type="checkbox"/>	My EMR prints <u>most or all</u> of this information.	3

<input type="checkbox"/>	My EMR actively analyzes the patient's situation to provide customized patient advice.	4
<input type="checkbox"/>	My EMR does as in stage 4 and electronically transmits the advice to the patient.	5

Comments:

## Administering Authority

13. Before administering medication to a patient, how do you:

### a. Confirm Intended Patient

<input type="checkbox"/>	I manually check the patient name on the medication.	0
<input type="checkbox"/>		1
<input type="checkbox"/>		2
<input type="checkbox"/>		3
<input type="checkbox"/>	My EMR accepts scan of the medication, (for example, using a bar-code reader, RFID reader) and warns me if the name on the medication does not match that of the current patient.	4
<input type="checkbox"/>		5

Comments:

### b. Confirm Intended Medication

<input type="checkbox"/>	I manually compare the chart notes to the medication in hand.	0
<input type="checkbox"/>		1
<input type="checkbox"/>		2
<input type="checkbox"/>		3
<input type="checkbox"/>	EMR accepts scan of the medication (for example, using a bar-code, RFID) and warns if the medication does not match that prescribed.	4
<input type="checkbox"/>		5

Comments:

**c. Check for Expiry or Recall**

<input type="checkbox"/>	I check the sample's expiry date manually and also manually check samples when a lot is recalled.	0
<input type="checkbox"/>		1
<input type="checkbox"/>		2
<input type="checkbox"/>		3
<input type="checkbox"/>	My EMR accepts a scan of the medication (for example, using a bar-code reader, RFID reader) and warns me if the sample has expired.	4
<input type="checkbox"/>	My EMR accepts a scan of the medication and warns me if the sample is expired. It also does real-time checking for recalls.	5

Comments:

14. Before administering a medication to a patient, how do you:

**a. Check Current Medical Status**

<input type="checkbox"/>	I verify this manually.	0
<input type="checkbox"/>	During a patient encounter, my electronic system displays a patient summary sheet.	1
<input type="checkbox"/>	During a patient encounter, I review patient information in the EMR by searching or it is <u>passively</u> displayed.	2
<input type="checkbox"/>	During a patient encounter, my EMR generates basic suggestions if clinical information changes.	3
<input type="checkbox"/>	My EMR actively evaluates comprehensive patient information and warns me if there are medication concerns.	4
<input type="checkbox"/>	My EMR accesses external resources to further enhance automated decision support regarding medications.	5

Comments:

**b. Check Medication Schedule**

<input type="checkbox"/>	I record the date of administration is manually in the paper chart and refer to it when deciding when the next dose is due.	0
<input type="checkbox"/>	I record the date of medication administration in my electronic system.	1
<input type="checkbox"/>	I record the date of medication administration in my EMR.	2
<input type="checkbox"/>		3
<input type="checkbox"/>	My EMR tracks when scheduled medications are due, and warns me if it is about to be administered too early.	4
<input type="checkbox"/>	My EMR accesses external resources to further enhance automated decision support regarding medications.	5

Comments:

15. Having administered a medication, how do you document details about the medication, dose, route, site, lot number, etc in your patient's medical record?

<input type="checkbox"/>	I write a note in the patient's paper chart.	0
<input type="checkbox"/>	I use my electronic system to document this information in free-text.	1
<input type="checkbox"/>	I use my EMR to document <u>some</u> of this information in structured fields.	2
<input type="checkbox"/>	I use my EMR to document <u>most or all</u> of this information in structured fields.	3
<input type="checkbox"/>	I scan medication information directly into structured fields in my EMR, using for example, bar-code, RFID.	4
<input type="checkbox"/>	My EMR does as in stage 4 and automatically requests re-stocking when a sample supply is low.	5

Comments:

16. After administering medication to a patient, how do you flag for the next dose?

<input type="checkbox"/>	I do this manually.	0
<input type="checkbox"/>	I use my electronic system to write a note about this, but the note is just <u>passively</u> displayed when the chart is viewed.	1
<input type="checkbox"/>	I use my EMR to write a note about this, but the note is just <u>passively</u> displayed when the chart is viewed.	2
<input type="checkbox"/>	I use my EMR to create timed reminders.	3
<input type="checkbox"/>	My EMR actively suggests a reminder schedule based on the medication administered.	4
<input type="checkbox"/>	My EMR integrates information with external EHR systems.	5

Comments:

## Messaging/Communication

17. How do you transmit/receive notification to/from other clinicians (i.e. after prescribing, dispensing or administering it)?

<input type="checkbox"/>	Usually done manually by note, phone or fax if necessary.	0
<input type="checkbox"/>		1
<input type="checkbox"/>		2
<input type="checkbox"/>		3

<input type="checkbox"/>	I use my EMR to create a “link” to the other system to transmit/receive a note.	4
<input type="checkbox"/>	My EMR automatically sends/receives a notifications.	5

Comments:

18. How do you notify the patient of dispensing or administering a medication if they want to update their personal record?

<input type="checkbox"/>	This is not usually done, except perhaps for immunization records.	0
<input type="checkbox"/>	I use my electronic system to print out a paper copy for the patient if needed.	1
<input type="checkbox"/>	I use my EMR to print out a paper copy for the patient if needed.	2
<input type="checkbox"/>		3
<input type="checkbox"/>		4
<input type="checkbox"/>	My EMR directly communicates with digital PHRs.	5

Comments:

19. How do you reconcile dispensing or administering with original prescriptions?

<input type="checkbox"/>	I do this manually.	0
<input type="checkbox"/>	I use my electronic system to write a free-text note to this effect.	1
<input type="checkbox"/>	I use my EMR to write a free-text note to this effect.	2
<input type="checkbox"/>	I use my EMR to enter <u>some</u> of this information in a structured manner.	3
<input type="checkbox"/>	My EMR has structured fields to capture this information, may be entered manually or scanned in.	4
<input type="checkbox"/>	My EMR is integrated with other systems systems that automatically reconciles dispensed medications (even generic substitutions) and administration.	5

Comments:

20. If a patient has an adverse reaction to a medication, how are care providers including pharmacists notified of the fact?

<input type="checkbox"/>	I phone, fax, or write a letter if necessary.	0
<input type="checkbox"/>	I use my electronic system to document this information in free-text, where it can be viewed by colleagues using the system.	1
<input type="checkbox"/>	I use my EMR to document this information in free-text, where it can be viewed by colleagues using the system.	2

<input type="checkbox"/>		3
<input type="checkbox"/>	I use my EMR to document this information in a structured form, where it can be viewed by colleagues using the EMR.	4
<input type="checkbox"/>	My EMR integrates with external systems, allowing me to notify all active care providers, including pharmacists.	5

Comments:

21. What areas do you want to improve in your prescribing practice in your office?

22. What areas work very well in your prescribing practice in your office that you want to share with others implementing an EMR?